



Terms and Conditions

GENERAL

1. These Terms and conditions (“T&Cs”) incorporate, and should be read together with, any vendor’s and/or agent’s terms or regulations, which you can obtain from the point of purchase

from the official ticket agent. Your possession of this ticket constitutes your acceptance of these

T&Cs.

2.

“DONCASTER MUSIC FESTIVAL LTD”

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“Us”

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“We”

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“Our” means Doncaster Music Festival Ltd and/or its representatives, employees and sub-contractors.

3. We reserve the right to implement restrictions/conditions before and during the Event to ensure

it is safe. You must comply with any and all instructions given to you by Event staff and stewards

and you may be evicted without a refund if you fail to comply.

4. We reserve the right to refuse admission or to remove any person from the site, without refund,

for reasons of public safety (including for crowd surfing or moshing, or failure to comply with any

measures put in place) any unacceptable behaviour likely to cause damage, nuisance or injury, or

for any breach of these T&Cs.

5. Tickets are for the Event and any billed Artists and attractions may be subject to change.

6. No trading or promotional activity is allowed within the site without Our prior written consent.

Goods using unauthorised logos must be surrendered to Event staff.

7. By entering the site, you give your express consent to your actual/simulated likeness to be included for no fee within any audio or visual recording to be used in any media for any purpose at

any time, including CCTV, filming by the police or security staff and/or for marketing.

8. No unauthorised buses, coaches or vehicles of any kind will be allowed on site.

9. These T&Cs are subject to change from time to time in our sole discretion and We will notify you by posting the amended T&CS to the Event website.

1.

GENERAL

10. We shall have no liability for any loss, injury, illness or damage to any person or property sustained at the Event howsoever caused (including by Us and Our agents) in any circumstances

unless caused as a direct result of Our negligence and that which cannot by law be excluded or

limited. Any personal property brought to the Event is at your own risk.

11. These T&Cs are governed by English Law and any dispute arising out of or in connection with

these T&Cs shall be subject to the exclusive jurisdiction of the English courts.

REFUNDS

12. Refunds are only considered if the Event is (i) cancelled in full and not rescheduled (if the Event is partially cancelled your refund will be a proportionate partial refund) or (ii) materially altered which is a change (other than a rescheduling) which, in Our opinion, makes the Event

materially different to the Event that ticket purchasers, taken generally, could reasonably expect. The following are not deemed to be

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material alterations’

: changes to the Event line-up;

adverse weather conditions; changes to individual artists, bands or band members;

curtailment

of the Event where the majority of the Event is performed; and delays to starting a performance

or the Event or (iii) by special exception determined by Doncaster Music Festival Ltd in its sole

discretion.

13. Refunds must be requested from the point of purchase, no later than three months after the

Event.

14. Refunds of any booking fees per ticket or per order fees are subject to the terms and conditions of the point of sale.

15. Personal arrangements relating to the Event including, but not limited to, travel, subsistence

and accommodation are at your own risk and we shall not be liable for any losses incurred from

personal arrangements or wasted expenditure beyond the ticket refund.

AGE POLICY

16. All under 16's must be accompanied by an adult ticket holder aged 18 or over who must remain on site throughout the event as the under 16-year-old's guardian. No unaccompanied under 16s are allowed on site.

17. Under 13's (12 years and under) are admitted and require a ticket but must be accompanied

by a paying ticket-holder over 18 at all times. Wristbands, to write a mobile number on for

children 12 and under in case they get lost or separated from their guardian, will be available from the wristband exchanges & welfare points.

18. We do not act in any parental or supervisory capacity for under 18s on site. This does not

affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable

laws including health and safety or licensing laws.

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TICKETS AND WRISTBANDS

19. It is prohibited to resell tickets for the Event, except where resold using the official resale platform of the official ticket agent you purchased from, in accordance with the relevant ticket agent's resale terms and conditions or via permission from Doncaster Music Festival Ltd.

20. Tickets purchased from unauthorised sources may be rendered invalid and admission refused. Only wristbands issued by the Event in exchange for a valid ticket are valid for entry.

The ticket holder is responsible for their tickets until it is exchanged for a wristband and then responsible for their wristband for the duration of the event.

21. Tickets must be exchanged for a wristband on first entry at a wristband exchange. No re-admission on tickets. Wristbands are strictly non-transferable and will be invalid if removed, tampered with, transferred or resold. Wristbands must be worn at all times for the duration of the Event.

22. Tickets must be valid, presented in full according to the authorised agents delivery methods

and not altered or tampered with.

23. Tickets for this event have a unique barcode which will be scanned on entry and if found to be

duplicated, either in error or for fraudulent gain, only the first instance of the ticket scanned will

be admitted regardless of original ownership. Customers may be prosecuted if found to have deliberately duplicated and resold tickets for fraudulent gain.

24. If you have obtained this ticket in breach of these T&Cs and/or if you breach any of these T&Cs then your ticket/wristband shall be void, and all rights conferred on you or evidenced by

such ticket/wristband, shall be void. If you seek to gain entry to the Event using a void ticket or

wristband then we reserve the right to refuse you entry or evict you from the Event and you may

be liable to legal action for trespass. Void tickets/wristbands are non-refundable.

25. Tickets/Wristbands cannot be used as part of any marketing, media or sales promotion, without the prior written consent of Doncaster Music Festival Ltd.

26. Doncaster Music Festival Ltd will not issue duplicates for lost or stolen tickets or wristbands.

Tickets & wristbands remain the property of Doncaster Music Festival Ltd until the Event closes.

SECURITY

27. Doncaster Music Festival Ltd reserves the right to evict customers without refund, and/or refuse admission where the Eviction Policy is breached. See Eviction Policy.

28. Searching is a condition of entry and you may be searched anywhere on site at any time by security and detection dogs.

29. Without liability to you, We shall be entitled to confiscate any item(s) which may reasonably be considered to be a weapon (or used as a weapon) or which may cause danger, offence or disruption to any other person.

3.

30. Any person suspected of carrying illegal items or carrying out illegal activity may be handed over to the Police, refused entry or evicted from the site without a refund. 31. Throwing gas, aerosol or similar canisters/containers on to fires is extremely dangerous and will lead to eviction.

DAMAGE/LOSSES

32. Doncaster Music Festival Ltd does not accept any liability for personal or property damages, losses (including surrendered items) or injuries sustained at this event - other than caused as a result of our negligence. Attendance at this Event is at your own risk.

33. We may prosecute you if you cause damage to the site, the site infrastructure, or cause harm to any other person at the Event and/or site.

BANNED ITEMS

34. Banned from event - Gas canisters, aerosols over 250ml, airhorns, fireworks, flares, glass, illegal substances, drugs, 'legal highs' – this includes Nitrous Oxide and associated equipment including balloons, unidentified substances, new psychoactive substances (NPS), illegal items, laser equipment/pens, megaphones, blowtorches, sky or 'Chinese' lanterns, petrol burners, sound systems, spray cans, tabards/high viz jackets, motorcycle helmets, personal drones.

35. Banned from arena – Bags larger than A4 in size, cans, alcohol of any kind, camping equipment, firewood, disposable barbeques, campsite stoves, audio recorders, umbrellas, glass, inflatable loungers, open drinks (PERMITTED items include - empty re-usable bottles of any size). Please refill your empty bottles at the water points inside the arena for free. If you need to bring specific food or drink or medication due to a pre-existing medical condition, please bring supporting medical evidence. Please email us in advance via info@donnyfest.co.uk with any pre-existing medical information.

36. Generators with the exception of those fixed in campervans.

37. No unauthorised vehicles will be allowed anywhere on site.

38. Food and Drinks are not permitted to be brought on site. Those requiring items to be brought

on site for medical reasons must gain permission from Doncaster Music Festival Ltd in advance.

39. Under 18's are not permitted to purchase alcohol on site. A Challenge 25 policy will be in place for all alcohol sales on site. It is illegal for an over 18 to purchase alcohol on the behalf of under 18s.

40. Anyone resisting the surrender of disallowed items or disregarding these conditions will face eviction*

. Items that are surrendered or confiscated will not be returned.

41. No animals, other than guide or hearing dogs, are permitted on site.

4.

FIRE AND SAFETY

42. Fires are not permitted in the arena or campsites

43. The burning of plastics, bedding, tents, furniture etc. is not permitted anywhere on site.

44. Smoking is not permitted in enclosed public spaces or buildings including Arena big tops. This includes e-cigs/vaping.

45. Excessive exposure to loud music may cause damage to your hearing.

46. Pyrotechnics, lasers, smoke machines, strobe lighting/special effects may take place during some performances.

47. The use of drones or similar equipment for any reason is prohibited on or near the Event without written permission from Doncaster Music Festival Ltd

INFORMATION & NOTIFICATION – Doncaster Music Festival

48. Disabled Facilities are available – please email info@donnyfest.co.uk for further information.

49. Doncaster Music Festival events, visit www.donnyfest.co.uk

50. You can find more information on how we process your data in our Privacy Policy (which can

be found on our website.

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